

COX
BUSINESS®

LAS
Vegas
CONVENTION CENTER



Cox Business at the Las Vegas Convention Center

Call Toll Free: 1-855-519-2624 | **Online Ordering:** tradeshows.coxhn.net

Cox Business is the exclusive full-service provider
for all Internet, TV, and phone services
at the Las Vegas Convention Center (LVCC).



TECHNOLOGY HIGHLIGHTS

- **2,800 WiFi Access Points** – Provide facility wide coverage to ensure guests, booths and exhibitors stay connected.
- **Complimentary WiFi** – Free WiFi is available in the common areas and meeting rooms.
- **Variety of WiFi options** – Exhibitor credit card WiFi, Hot-Spots, Branded WiFi landing pages and customizable WiFi SSID network names are available.
- **Redundant, TWO 10 Gig Internet connections** – Unparalleled Internet connectivity from the Cox Business national fiber network brings up to 10 Gig of Internet access directly to the show floor.
- **Technology Experts** – Cox Business has a full staff of technology experts on-site to help you deliver on your event technology needs.



SERVICES

Internet and WiFi Services

Cox Business has a full array of Internet services available. We can customize a solution that fits all your specific trade show needs. From shared and dedicated high-speed Internet access (up to 10 Gbps) to special circuit needs, Cox Business will deliver a seamless network solution. Our services include best-of-class switches, hubs and cabling.

Voice Services

Stay connected throughout the show with the full suite of voice solutions from Cox Business. Process your orders directly on the spot with our single line service or leverage our Polycom conference phones to work hands free.

Video Services

Complement your event with dynamic cable television service that includes a full HD lineup. Cox Business offers a variety of channels, from local broadcast, news, sports, weather and specialized programming, to keep your guests informed and entertained.



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PRICE LIST

Advanced rate is only available if order is placed and paid 30 days prior to listed event start date. An expedite fee of 20% will be added to standard rates if an order is placed 72 hours or less before the listed event start date.

SERVICE	ADVANCED Before 30 Days	STANDARD Within 29 Days
Shared Bandwidth DATA Services		
Business Starter up to 3 Mbps: Single ethernet drop with 1 private (NAT) IP address. Order up to 3 total IP addresses.	\$500	\$600
Business Select up to 10 Mbps: Single ethernet drop with 1 private (NAT) IP address. Order up to 10 total IP addresses.	\$750	\$900
Business Professional up to 20 Mbps: Single ethernet drop with 1 private (NAT) IP address. Order up to 20 total IP addresses.	\$1,200	\$1,440
Additional Private (NAT) IP address (For Shared Bandwidth Services Only)	\$100	\$120
Dedicated Bandwidth Services (Circuit Included in price and provided by Cox)		
Business Starter Plus 5 Mbps: Single ethernet drop with 3 public IP addresses. No additional IP addresses allowed.	\$2,500	\$3,000
Business Select Plus 10 Mbps: Single ethernet drop with 3 public IP addresses. Order up to 10 total IP addresses.	\$4,500	\$5,400
Business Professional Plus 25 Mbps: Single ethernet drop with 3 public IP addresses. Order up to 20 total IP addresses.	\$10,000	\$12,000
Business Professional Plus 50 Mbps: Single Drop with 3 public IP addresses. Order up to 20 total IP addresses.	\$20,000	\$24,000
Business Professional Plus 100 Mbps: Single Drop with 3 public IP addresses. Order up to 20 total IP addresses.	\$30,000	\$36,000
Additional Public IP address (For Dedicated Bandwidth Services Only)	\$125	\$150

SERVICE	ADVANCED Before 30 Days	STANDARD Within 29 Days
Additional Bandwidth Options		
75 Mbps	\$24,000	\$28,800
200 Mbps	\$45,000	\$54,000
300 Mbps	\$50,000	\$60,000
500 Mbps	\$55,000	\$66,000
1,000 Mbps (1 Gbps)	\$75,000	\$90,000
Additional DATA Services		
Ethernet Cat 5 Cable; up to 100 feet	\$60	\$72
Ethernet Cat 6 Cable; up to 100 feet	\$85	\$102
Switch rental - Up to 24 port (10/100 unmanaged)	\$150	\$180
Distance Fee for Internet line outside the convention venue	\$250	\$300
Additional Layer II Network Drop	\$500	\$600
Additional Internet Drop	\$500	\$600
Fiber Point to Point - Additional Location	\$1,500	\$1,800
3rd party circuit extension: Primary Circuit	\$75,000	\$90,000
3rd party circuit extension: Secondary Circuit	\$30,000	\$36,000
Cox CloudPort	\$20,000	N/A
LABOR Services		
Labor Rate	\$100	\$120
VOICE Services - Dial "9"		
Multi-Line: One line with one roll-over line and handset	\$300	\$360
VOICE Services - Direct Dial		
Single Line no features	\$200	\$240
Single Line with Feature Package, Voicemail and Unlimited Domestic LD	\$300	\$360
Single Line with Polycom Speakerphone	\$350	\$420
Additional VOICE Services		
Distance Fee for Telephone line outside the convention venue (per line)	\$100	\$120

SERVICE	ADVANCED Before 30 Days	STANDARD Within 29 Days
WIRELESS Services		
WIFI Hotspot - 5 Mbps - Up to 10 users	\$1,750	\$2,100
WIFI Hotspot - 5 Mbps - Up to 25 users	\$2,500	\$3,000
WIFI Hotspot - 5 Mbps - Up to 50 users	\$3,000	\$3,600
WIFI Hotspot - 5 Mbps - Up to 100 users	\$4,000	\$4,800
WIFI Hotspot - 5 Mbps - Additional block of 50 users (w/100 user purchase)	\$1,750	\$2,100
WIFI Hotspot - 10 Mbps - Up to 10 users	\$2,000	\$2,400
WIFI Hotspot - 10 Mbps - Up to 25 users	\$3,000	\$3,600
WIFI Hotspot - 10 Mbps - Up to 50 users	\$4,000	\$4,800
WIFI Hotspot - 10 Mbps - Up to 100 users	\$5,000	\$6,000
WIFI Hotspot - 10 Mbps - Additional block of 50 users (w/100 user purchase)	\$2,000	\$2,400
Additional WIRELESS Services		
Distance Fee for WIFI Hotspot outside the convention venue	\$250	\$300
Wireless - additional programmed AP	\$250	\$300
VIDEO Services		
Entire Show Single HD Video Outlet	\$250	\$300
Distance Fee for each video drop/line outside the convention venue	\$250	\$300
MISCELLANEOUS Services		
Cable Run (up to 250 ft)	\$250	\$300
Cable Run (251 - 500 ft)	\$500	\$600
Wireless Buyout - Attendance, Includes Custom Splash Page and Website Redirect		
Up to 5,000	\$10,000	\$12,000
5,001 - 10,000	\$17,000	\$20,400
10,001 - 25,000	\$23,000	\$27,600
25,001 - 50,000	\$28,000	\$33,600
50,001 or more	\$40,000	\$48,000

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FREQUENTLY ASKED QUESTIONS



Q: Can I bring a router?

A: Routers are not permitted on our Shared Bandwidth services, but are permitted on our Dedicated Bandwidth services. Also, you may want to consider one of our dedicated Wireless Hotspots, which will allow you to easily connect without the need for additional setup.

Q: Do you rent routers?

A: We do not rent routers, only switches. You are welcome to bring your own to connect to a Dedicated Bandwidth service. Some A/V companies offer routers to rent, or you may consider a dedicated Wireless Hotspot.

Q: What is the upload and download speed?

A: All wired and wireless services offer symmetrical upload and download speeds.

Q: How many people will I share the Shared Bandwidth service with, and how much bandwidth will I receive?

A: Shared Bandwidth services operate on the same network across the facility, and are shared amongst all customers who utilize the service. If you require guaranteed speeds, we recommend a Dedicated Bandwidth service.

Q: I have several devices that will be connected via hardwire on a Shared Network. What should I order?

A: Each Shared Bandwidth network includes one (1) IP address, so each additional device will need an additional IP address. Each device will also need an ethernet cable, and a switch to complete the set up. You can rent a switch and cables from Cox, or bring your own.

Q: Do I need to set my IPs up before I get there?

A: All our Internet services connect via DHCP, so set up is not necessary before arriving. All devices will automatically connect if the device is set up for a DHCP IP.

Q: I need static IPs, what do I order?

A: If you need a static IP for your devices, then you'll require a Dedicated Bandwidth service. Each service has its own dedicated VLAN, and your Account Executive will be able to provide you with your IP information shortly after your order is placed.

Q: I ordered the Business Select 10 Mbps line, does that include WiFi?

A: No. Data services are hardline services. Your dedicated Account Executive will be able to help walk you through additional options if you also require a wireless connection.

Q: How many devices can I connect to Convention WiFi?

A: The Convention WiFi is a single device service. All pricing is per device, and the service is non-transferable, so make sure that the service is purchased on the device that needs Internet.

Q: What happens if I max out the users on the hotspot?

A: Once the maximum numbers of devices are met, others may not be able to connect. To allow new devices to connect, current devices may need to be disconnected, either by manually removing them or they will disconnect automatically when they move beyond the Hotspot range. If you need to connect more devices at once, contact your Account Executive to discuss.

Q: Can I stream on WiFi?

A: We recommend 10 Mbps hotspots for any streaming of standard definition (720p) video. Any higher video quality should utilize a dedicated bandwidth service.

Q: Can I connect my printers to the WiFi?

A: Yes, but they will not work on most WiFi buyouts.

Q: I have a credit card machine. Is there anything that I should know when submitting my order?

A: If using a credit card machine that utilizes a phone line, make sure it can utilize a VOIP phone line. If so, order a phone line with no handset.

Q: I have non-electrical cabling that needs to be run under my flooring. Can my EAC complete the work?

A: As set forth in the LVCC Building User Manual, Cox must lay any non-electrical cabling under flooring. That includes ethernet, coax, USB, HDMI, A/V cables and fiber. You may provide your cabling and Cox will complete the install for a labor charge. You also have the option to purchase Ethernet cabling from Cox wherein labor is included.

Q: Are there any additional labor costs?

A: Standard labor is included in the pricing of all services. Additional labor is required when you are bringing your own non-electrical cables to be run under flooring, or for outdoor delivery. Please speak to your Account Executive to determine the labor costs for your situation.

Q: I need more than a standard connection. What options do I have?

A: We offer a wide array of options spanning from Layer II connections across the facility, to direct-to-cloud services and custom bandwidth options. Your dedicated Account Executive can help you build a custom solution to meet your needs.

Q: Help, my Internet doesn't work!

A: If it is a hardline service, make sure to check that all ethernet cables and electrical cables are properly plugged in to the device and switch (if applicable).

A: For WiFi services, are you unable to connect one device or all devices? If it is only one device, then you may be operating on 2.4Ghz. All our WiFi services are broadcast at 5Ghz for optimal experience. We offer dual-band adapters that connect via USB to allow 2.4Ghz devices to connect to the network.

A: If you can see the network, but are receiving an error when entering the password, the hotspot may have reached the maximum user count.

A: If none of the above apply and you are still experiencing issues, please call 855-519-2624, option 2, and our service experts will be glad to assist.

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