

# Centerplate

As we look at welcoming guests back into our facilities, Centerplate is focused on one thing – Safety. The safety of Our Employees, Our Attendees, Our Vendors, and Our Partners.

Our Corporate Covid Response Team has remained focused on creating return to work plans for each line of business in our portfolio.

As we pivot to improve supply chain pathways, our procurement teams have created a national stockpile of critical PPE, Chemicals, & Supplies to assure that we remain prepared to protect the safety of our customers, clients and employees. We have partnered with our vendors to assure that our food providers are placing the same elevated focus on safety that you would expect from us. As our teams bring each facility back on line, we are sharing and implementing best practices from Centerplate and Sodexo locations around the globe.

As a partner, you have always counted on us to *make it better to be there* for our guests and employees and as we navigate this changing landscape, rest assured you can also count on us to *make it safer to be there* as well.

We are putting a number of new practices and policies in place at ALL of our venues as we welcome returning guests



3 Ply Surgical  
Masks & Gloves  
for all Staff



Increased  
Cleaning Schedule



Elevated Training  
for all Team  
Members



Employee  
Wellness  
Screening Upon  
Arrival



Expanded  
Sanitizer Stations



New, Targeted  
Cleaning Solutions

## Health Ambassador



Our Corporate Response Team has designated a Health Ambassador for each facility. This employee will receive specialized training to help

Direct local Teams  
Work with Local Health Department  
Pre Shift Safety Training  
Client Liaison  
Sanitation Walkthroughs

Our talented Chefs are working to adapt traditional services and menus to work within our new norms. Individually packed meals, modified buffet services, specialized packaging, and adapted menus are all being created to offer our clients some new options when planning meal services for their guests

At Orange County  
Convention Center, we  
have also added  
additional measures to  
protect the safety of our  
guests here at the center:

- Freedom Pay
- Point of Sale Barriers
- Wrapped Silverware
- PC Condiments
- Outdoor Seating Options



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